

# Filing Sales Electronically Dealer User Manual

October 2006

#### **Dear Licensed Dealer:**

Thank you for electing to file your dealer sales electronically. There are two electronic filing options available to you:

**Option 1 –** Enter each sale one at a time on the department's Internet NOS Reporting System (see page 7 of the User Manual).

**Option 2 -** Submit a prescribed file to the department's secure server through the department's Internet NOS Reporting System. This method is for dealers who use front-end vendor software (or software developed by the dealership) to complete title applications, etc., and avoids duplicate entry of the sales data. (see Page 14 of the User Manual).

You may start filing your sales electronically using Option 1 as soon as you receive an e-mail from the Department of Revenue with your user ID and password. You may use Option 2 as soon as your software has been approved (see Page 14 of the User Manual). In the meantime, you may use Option 1.

You may select either electronic option or change options at anytime as long as you do not file the same sale twice or forget to include any sales. With either option, you must:

- Report all sales (motor vehicle, trailer, all-terrain vehicle, and vessel both wholesale and retail);
- File sales on a monthly basis or more frequently if you wish;
- Click on "File Monthly Sales Report" (see Page 20 of the User Manual) before the 15<sup>th</sup> of the following month to finalize the previous month's sales. This applies even if you made no sales for the month;
- Discontinue submitting a paper monthly sales report (DOR-385); and
- Continue to submit the Secure Power of Attorney forms and copies of the corresponding titles to the Dealer Licensing Section by the 15<sup>th</sup> of the following month.

For more information, go to Notice of Sale (NOS) FAQs (http://www.dor.mo.gov/mvdl/motorv/nos/faq.pdf) or call (573) 751-4509.

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# Accessing the Internet Notice of Sale (NOS) Reporting System

If you try to access the Internet NOS Reporting System and your browser does not have the required 128 bit encryption, you will receive the message shown. You must download and install the appropriate browser as instructed.



### Login

**Step 1:** First time users:

Enter your User ID and password (see e-mail confirmation from DOR);

Change your password; and

Enter your User ID and new password and click "Submit."

If you are a motor vehicle dealer and a boat dealer, use your motor vehicle dealer User ID and password to log in.

If you enter the incorrect User ID/Password, click on "Reset" to clear those fields and re-enter the correct User ID/Password.

Forgotten your password? Click on "Forgot your password" and you will be prompted to submit an email to the department requesting that your password be reset.



### Login

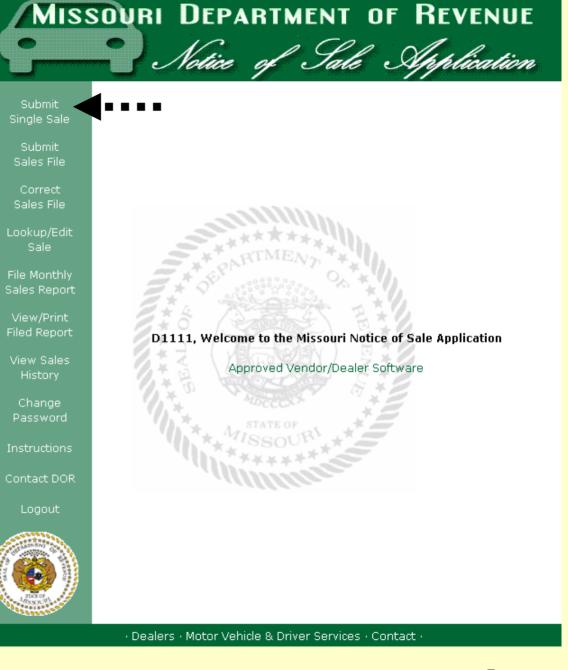
**Step 2:** Read the declaration information and click "Accept."



**Step 1:** To file a sales record one at a time, click "**Submit Single Sale**" on the left-hand side bar.

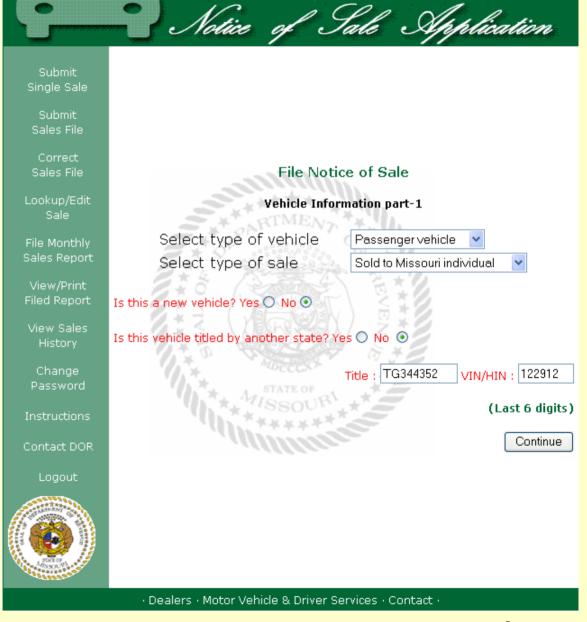
Sales must be filed monthly or more frequently as determined by the dealer.

Filing sales electronically eliminates submitting the paper monthly sales report (DOR-385).



#### **Step 2:** Enter the vehicle information:

- Select the type of vehicle from the drop-down menu;
- Select type of sale from the dropdown menu. All sales must be reported (retail and wholesale); and
- Respond to the question asking if the vehicle is new.
  - If "Yes" is selected, click "Continue" and go to Step 3.
  - If "No" is selected, you will be asked if the vehicle is titled by another state.
    - ◆ If "No" is selected because you have a Missouri title, you will be prompted to enter the title number and the last six digits of the VIN/HIN. Click "Continue."



MISSOURI DEPARTMENT OF REVENUE

**Step 3:** If the vehicle is new, the current title is not a Missouri title, or you do not have the Missouri title number:

- Enter the four-digit year;
- Select the make from the dropdown menu. If the make is not listed, select "other" and enter the make abbreviation (up to five characters);
- Enter the model (up to 10 positions);
- Enter the full VIN/HIN (please verify the HIN/VIN is correct);
- Select the body style from the drop-down menu; and
- "Confirm" that the vehicle information is correct.



**Step 3 Continued:** If you entered a Missouri title number and the year, make, and VIN/HIN is already populated, do the following:

- Enter the model (limited to 10 characters);
- Select the body style from the drop-down menu; and
- "Confirm" that the vehicle information is correct.



**Step 4:** Enter the following sale and purchaser's information:

Submit

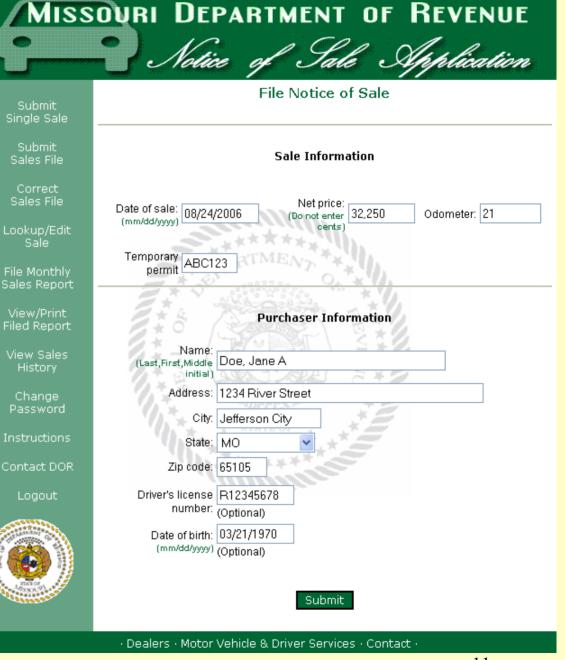
Sales File

Sales File

History

Password

- Date of sale (the year must be four digits);
- Net price. Only enter whole dollar amounts (optional);
- Odometer reading. Exclude 10ths (odometer reading is not required for all-terrain vehicles or vehicles over 10 years old);
- Temporary permit. Record the permit number if one was issued;
- Purchaser's name, address, city, state, zip;
- Driver license number and date of birth of the first purchaser listed if there are multiple purchasers (this is optional information); and
- Click "Submit."



Step 5: Review the sales record for correct information.

If corrections are needed, click "Back to Edit" and correct the record.

Otherwise, click "Submit."

If there is a problem with the transmission/record, you will receive a failure page with further instructions.

## MISSOURI DEPARTMENT OF REVENUE Notice of Sale Application

Single Sale

Sales File

Lookup/Edit

File Monthly Sales Report

Filed Report

View Sales

Contact DOR



#### NOTICE OF SALE

#### Vehicle Information

Type of Vehicle: Passenger vehicle

Odometer: 21

Vehicle Title Number: TG344352

Title State: MO

Year: 2001 Make: LINC

VIN/HIN 1FAHP56S71A122912

Model: ZEPHY Body Style: 4DR

#### Sale Information

Date of Sale: Aug 24 2006

Net Price: 32250 Type of Sale: TAXABLE

#### Purchaser Information

Purchaser's Name: DOE, JANE A.

Street Address: 1234 RIVER ST

City: JEFFERSON CITY

State: MO

Zip Code: 65105

Purchaser's Driver License Number: R123456789

Purchaser's Date of Birth: 03/21/1970

Please verify the above information before submitting. To change incorrect information, please press 'Back to Edit' button.

BACKTOEDIT

SUBMIT

**Step 6:** The confirmation receipt is confirmation that you have successfully submitted the sales record to the Department of Revenue. The receipt will contain a NOS control number at the top of the page. You may print your confirmation receipt for your records, file another NOS, or logout. You are not required to print the confirmation page since you can access your sales records from the "Lookup/Edit Sale" function.

If the system goes down while you are filing a sales record, to determine if the sale was successfully submitted, access the "Lookup/Edit Sale" function to see if the sales record can be retrieved. If the sale cannot be retrieved, you must re-enter the record.

## MISSOURI DEPARTMENT OF REVENUE Notice of Sale Application

Single Sale

File Monthly Sales Report

Filed Report

View Sales

Password

Contact DOR



#### NOTICE OF SALE

#### CONFIRMATION RECEIPT

NOS Control Number: 1280780D

#### Vehicle Information

Type of Vehicle: Passenger vehicle

Odometer: 21

Vehicle Title Number: TG344352

Title State: MO Year: 2001

Make: LINC

VIN/HIN: 1FAHP56S71A122912

Model: ZEPHY Body Style: 4DR

#### Sale Information

Date of Sale: Aug 24 2006 Net Price: 32250

Type of Sale: TAXABLE

#### **Purchaser Information**

Purchaser's Name: DOE, JANE A.

Street Address: 1234 RIVER ST

City: JEFFERSON CITY

State: MO

Zip code: 65105

Purchaser's Driver License Number: R123456789

Purchaser's Date of Birth: 03/21/1970

File Another NOS

LOGOUT

## Submit Sales File (Option 2)

This option allows a dealer to file each sale (motor vehicle, trailer, all-terrain vehicle, or vessel) in one file using the dealer's current front-end software. Sales are filed on a monthly basis or more frequently as determined by the dealer. The file format developed by your software vendor (or your dealership) must first be approved by the department. Click on "Approved Vendor/Dealer Software" to see which vendor/dealership file formats have been approved. If your file format has not been approved yet, you may file your sales one at a time by clicking on "Submit Single Sale."

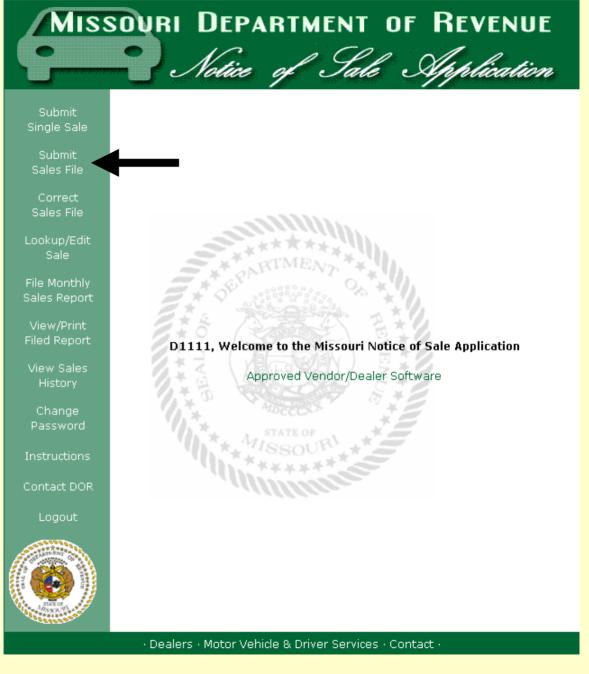
If you are creating or modifying your own software, view the required file format at

http://www.dor.mo.gov/mvdl/motorv/nos/filelayout.pdf.



## Submit Sales File (Option 2)

**Step 1:** To submit/upload your file, click on "**Submit Sales File**" on the left-hand side bar.

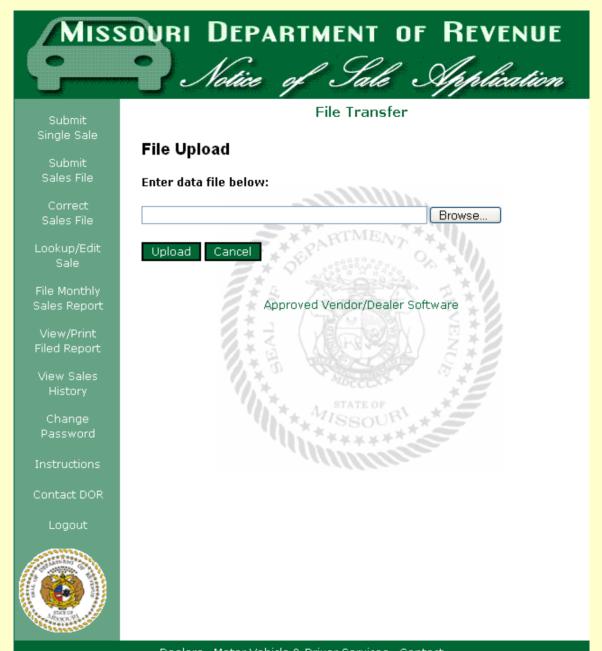


## Submit Sales File (Option 2)

#### Step 2: File Upload:

- Click on "Browse," select the file from your computer, and click "Open."
- Click "Upload" to transfer files to the department.
- You will receive a message that indicates how many records were updated and how many contain errors.

Filing sales electronically eliminates submitting the paper monthly sales report (DOR-385).



### **Email Confirmation from the Department**

From: mvbmail@dor.mo.gov [mailto:mvbmail@dor.mo.gov]

Sent: Monday, October 02, 2006 3:41 PM

To: Dealer

Subject: Notice Of Sale Successful File Upload

Thank you for submitting your sales file with the Missouri Department Of Revenue.

Good Records Received: 5 Error Records Received: 10

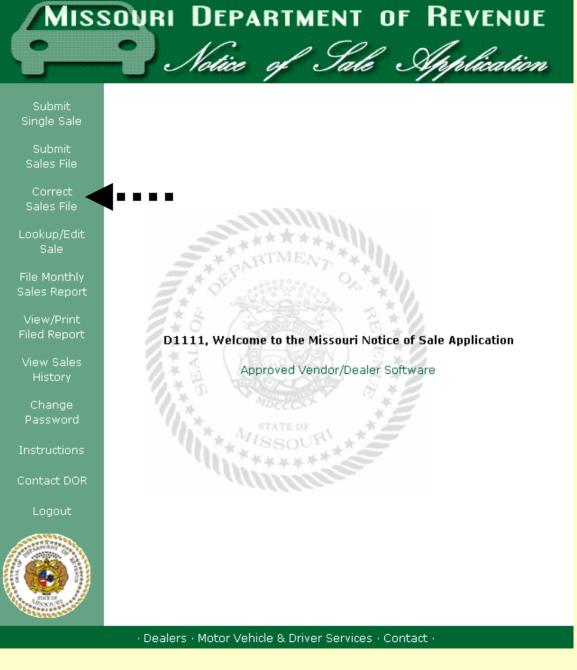
Please log in at <a href="https://dors.mo.gov/NOS/loginLink.do">https://dors.mo.gov/NOS/loginLink.do</a> and click on 'Correct Sales File' to correct any error records you may have. Sales Reports cannot be filed until all error records have been corrected.

NOTE: You must file your monthly sales report by clicking on 'File Monthly Sales Report' before the sales report is actually filed/finalized for that month. This must be done no later than the 15th of the following month in order to avoid penalties.

Thank you Missouri Department Of Revenue (573)751-4510

## Correct Sales File (Option 2)

**Step 1:** Click "Correct Sales File" to correct errors online that are identified by the NOS system in your sales file.



## Correct Sales File (Option 2)

#### Step 2:

- Make necessary corrections to the fields noted and click on "Update," or
- Click on "Delete" to delete the record entirely.

The next error record will appear, if applicable. Repeat Step 2 above until all records are corrected.

Submit Single Sale

Submit Sales File

> Correct Sales File

ookup/Edit Sale

File Monthly Sales Report

View/Print Filed Report

View Sales<sup>1</sup> History

Change

Instructions

Contact DOR

Logout



### **Upload Error for Notice of Sale**

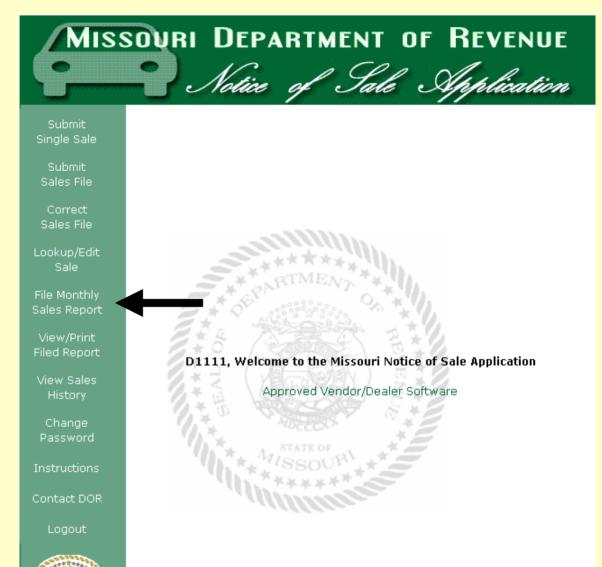
· VIN contains an invalid check digit.

Control Number	401	
	AA4MM31S86E028111	
VIN/HIN	VIN contains an invalid check digit.	
Year	2006	
Make	MITS	
Model	ENDEA	
Vehicle Type	Vehicle 💌	
Body Style	4DRS	
Odometer	35	
Vehicle Condition	● New ○ Used	
Title Number	(Optional)	
Temp Permit #	(Optional)	
Date of Sale	08/01/2006	
Net Price	17417	
Type of Sale	Taxable 💌	
Puchaser's Name	DOE JOE D	
Street Address	101 MAIN ST	
City	JEFFERSON CITY	
State	MO 💌	
Zip Code	65101	
License Number	(Optional)	
Date of Birth	(Optional)	

## File Monthly Sales Report

Once you submitted all sales for the month (or if you made no sales during the month), you must complete the final step to file your sales report no later than the 15<sup>th</sup> day of the month following the month in which the sales occurred to avoid discipline or a \$300 penalty. This applies regardless of which electronic filing method you used.

**Step 1:** To finalize your sales report, click "File Monthly Sales Report" on the left-hand side bar.



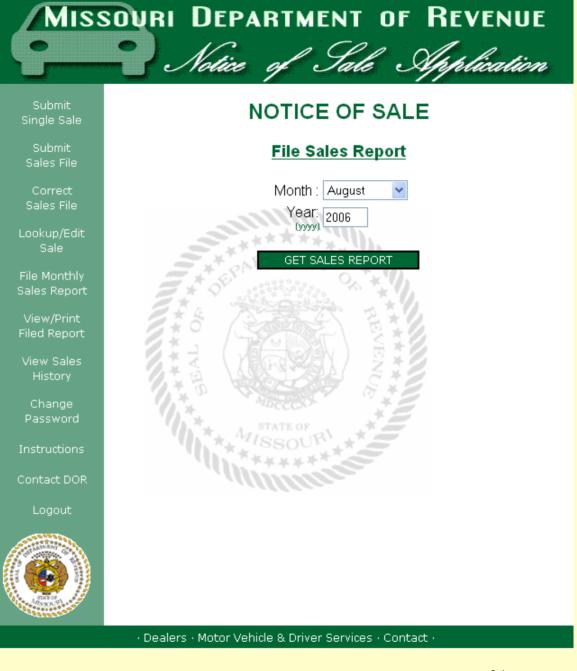
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## File Monthly Sales Report

**Step 2:** Select the month for which you are reporting from the drop down box.

**Step 3:** Enter the four-digit year.

Step 4: Click "Get Sales Report."



## File/Correct Sales Report

Indicator that sales report hasn't been filed yet.

Errors are highlighted.

#### Step 5:

- Click "Edit" to correct, revise, or delete a record;
- Click "Submit Sales Report" if no corrections or changes; or
- Click "Cancel Submission" to add more sales.

## MISSOURI DEPARTMENT OF REVENUE Notice of Sale Application

Submit Single Sale

Submit Sales File

Correct Sales File

Lookup/Edit

File Monthly Sales Report

View/Print Fix & Report

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Sales Report

Tue Oct 10 13:15:14 CDT 2006

Cannot submit Sales Report until All Errors have been Corrected.
 Please Click on 'Correct Sales File' Link to Correct Errors.

Dealer D1111

Dealer ID: D1111 Dealer 1234

Address: 1234

New units: 9

Used units: 14
Total: 23

JEFF, MO 65109 Total Temporary Permits: 18

Warning: All yellow highlighted sale records may have incorrect data.

Click on the edit tab next to the associated record to correct any possible errors.

	Buyer:	Used 2003 JEEP GRAND	Control Number: 1278000D	
	ANDYS & MORGAN	VIN/HIN: 1J4GW48883C533494		
Edit	420 Bridget Dr	Sale Date: 08/01/2006	Type: Vehicle	Body: JEEP
	STLOUIS, MO 63125	Net Price: \$14300.00	Odometer: 70095	Permit: GO 2 V

7	Buyer:	New 2006 CADI PIN'K	Control Nu	mber: <b>1278011D</b>
	SMINTH SMITH	VIN/HIN: 123QWASWEDXCDFRETG		
dit	1 Main Str	Sale Date: II8/HDZHHh	Type: Vehicle	Body: 4DR
	JC, MO 65109	Net Price: \$29000.00	Odometer: 0	Permit:

	Buyer:	Used 2004 JEEP WRANG	Control Number: 1278002D	
	CHARLES M DEUTCH	VIN/HIN: 1J4FA69S34P710287		
Edit	9 Buckhorn Ct	Sale Date: 08/01/2006	Type: Vehicle	Body: UTIL
	WARRENTON,MO 63383	Net Price: \$5965.00	Odometer: 52081	Permit: GO 2 V

	Buyer:	Used 2003 FORD TAURU	Control Number: 1278003D	
	CLEMMIE B IRBY	VIN/HIN: 1FAFP55U13A156194		
Edit	0022 Cumtor Dr	Sala Data: 08/01/2008	Туре:	Body: FODOR

22

## File/Correct Sales Report

#### **Editing a record:**

 Make corrections and click "Update"

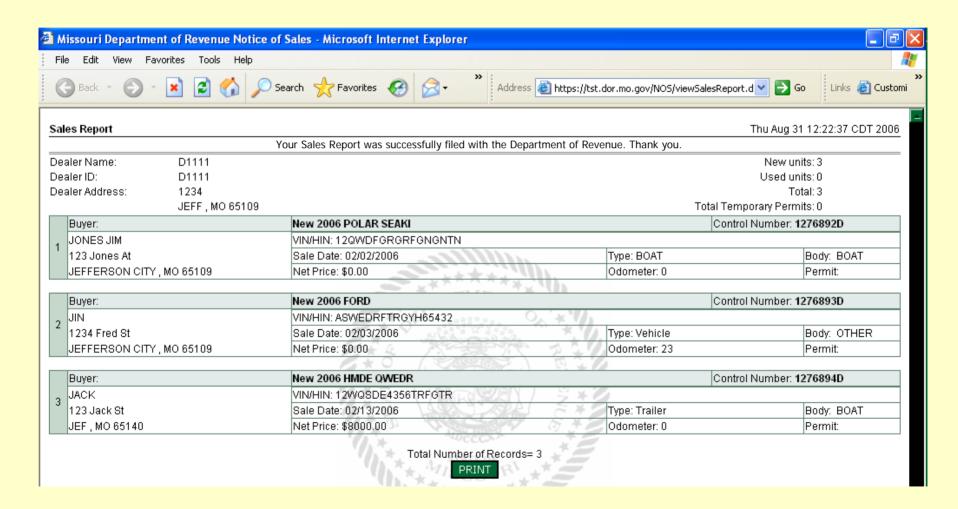
#### **OR**

 Click "Delete" to delete the entire record.



### File/Correct Sales Report

Confirmation that sales report was filed.



### Lookup/Edit Sale

Step 1: To view a sales record you have filed, click "Lookup/Edit Sale" on the left-hand side bar. To review a summary of multiple records at one time, see "View Sales History" on page 31.

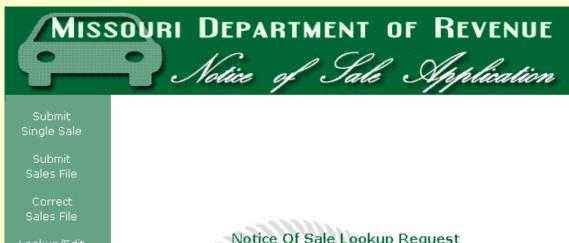
You can also edit, or delete that sales record at any time as long as you have not clicked on "File Monthly Sales Report." For example, you do not have to wait until you are ready to file the report to delete a rescinded sale.



### Lookup/Edit Sale

Step 2: Enter NOS lookup information:

- Select the type of vehicle from the drop-down menu;
- For units other than a boat or documented vessel, either enter the NOS control number or select the make from the dropdown menu and enter the year and VIN. If the make is not displayed, select other and enter the make abbreviation (up to five characters);
- If you select boat or documented vessel as the vehicle type, enter the NOS control number or VIN/HIN; and
- Click "Perform Lookup."



Notice Of Sale Lookup Request

7 × -<	Enter Either
NOS	Control Number 1112045D
	Or
F A	Vehicle Make Other 🕶
£ 0	Vehicle Year (4 digit year)
15×.	VIN/HIN

File Monthly Sales Report

View/Print

Filed Report

View Sales

Password

Contact DOR

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### Lookup/Edit Sale

**Step 3:** Click "Print" to print the record or select another option from the left-hand side bar.

## MISSOURI DEPARTMENT OF REVENUE Notice of Sale Application

Submit Single Sale

Submit Sales File

Correct Sales File

Lookup/Edit Sale

File Monthly Sales Report

View/Print Filed Report

View Sales History

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#### **NOTICE OF SALE**

#### RECORD LOOKUP RESULTS

NOS Control Number 1280780D

#### Vehicle Information

Type of Vehicle Vehicle

Odometer 21

Title Number TG344352

Title State MO

Year 2001

Make LINC

Vehicle Model ZEPHY

Body Style 4DR

VIN/HIN 1FAHP56S71A122912

#### Sale Information

Date of Sale 8/24/2006

Net Price \$32,250.00

Type of Sale TAXABLE

Temp Permit# ABC123

#### **Purchaser Information**

Purchaser's Name DOE, JANE A.

Street Address 1234 RIVER ST

City JEFFERSON CITY

Edit

State MO

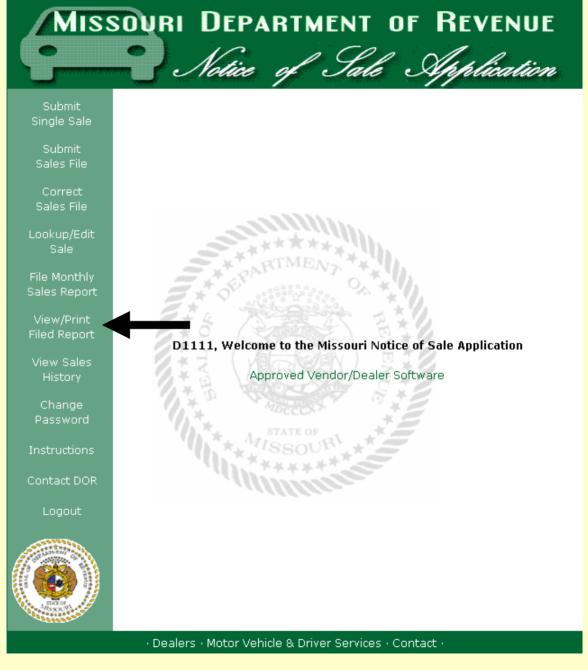
Zip Code 65105

PRINT

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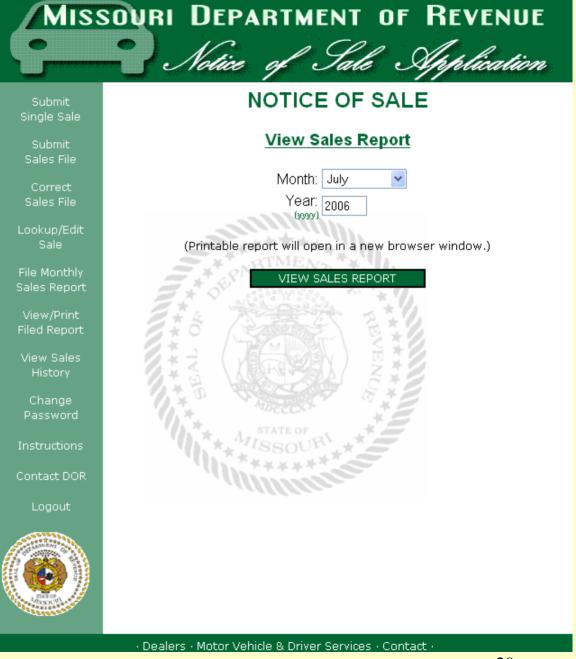
## View/Print Filed Report

Step 1: Click "View/Print Filed Report."



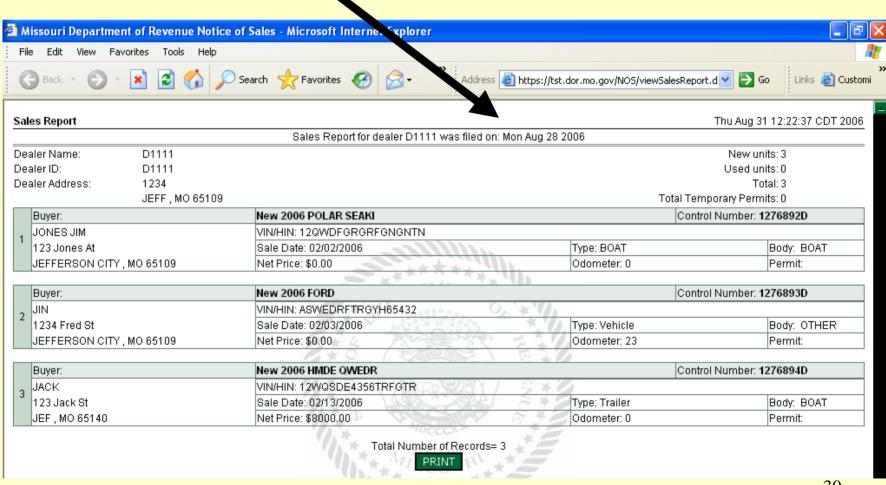
## View/Print Filed Report

**Step 2:** Select Month and enter year of sales report you want to view and click "View Sales Report."

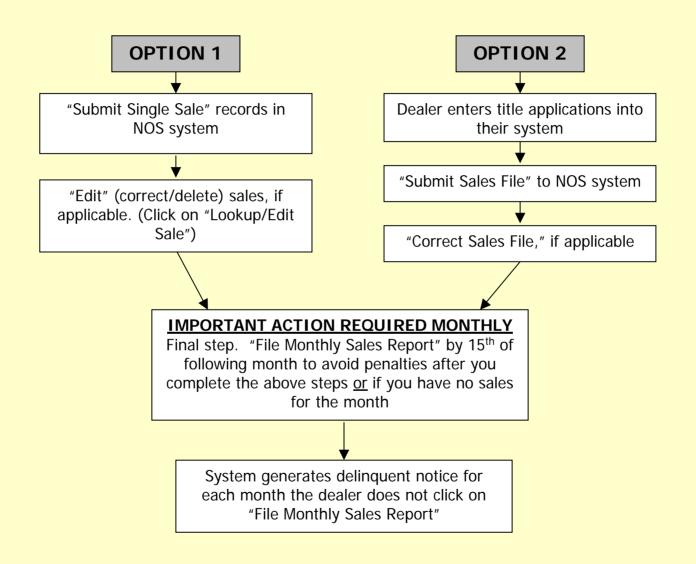


### **View/Print Filed Report**

The filing date is displayed. Click on "Print" to print the report.

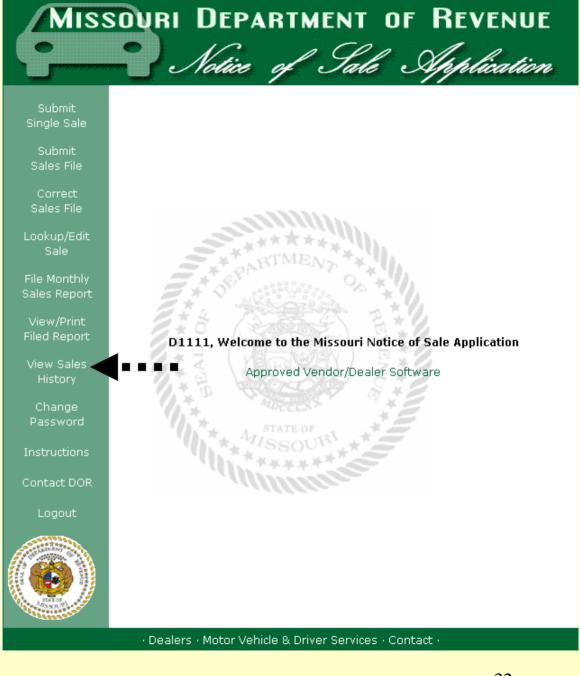


### Filing Notices of Sale Electronically



### **View Sales History**

**Step 1:** To view a summary of multiple sales records that you have filed, click "**View Sales History**" on the left-hand side bar.



### **View Sales History**

**Step 2:** You may view and print previous sales records for the month or for a particular date range based on the option you select:

- Click on "History by Month" and enter the month and year of the report you want and click "Get History."
- Click on "History by Date Range" and enter the month, day, and four-digit year of both the first record and last record you are searching for.



Submit Single Sale

Submit Sales File

Correct Sales File

Lookup/Edit Sale

File Monthly Sales Report

View/Print Filed Report

View Sales History

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#### VIEW HISTORY

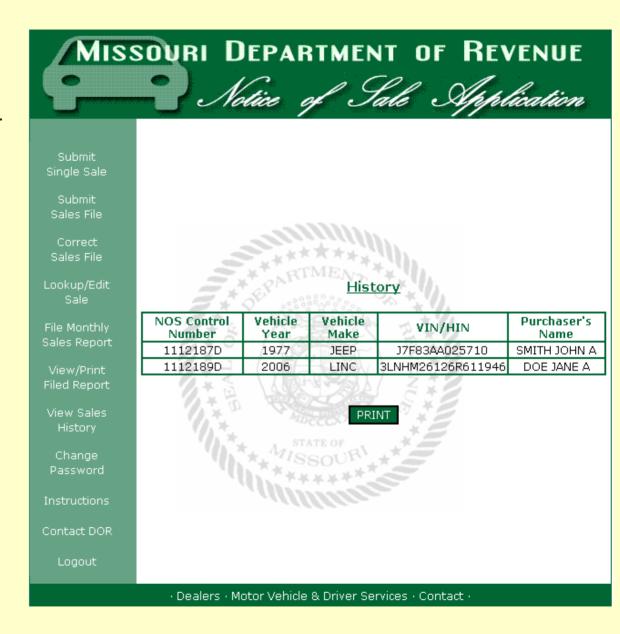
History by Month				
Enter Month 08	(2 digit month)			
Enter Year 2006	(4 digit year)			
O History by Date Range				
Start Date	(mm/dd/yyyy)			
End Date	(mm/dd/yyyy)			

GET HISTORY

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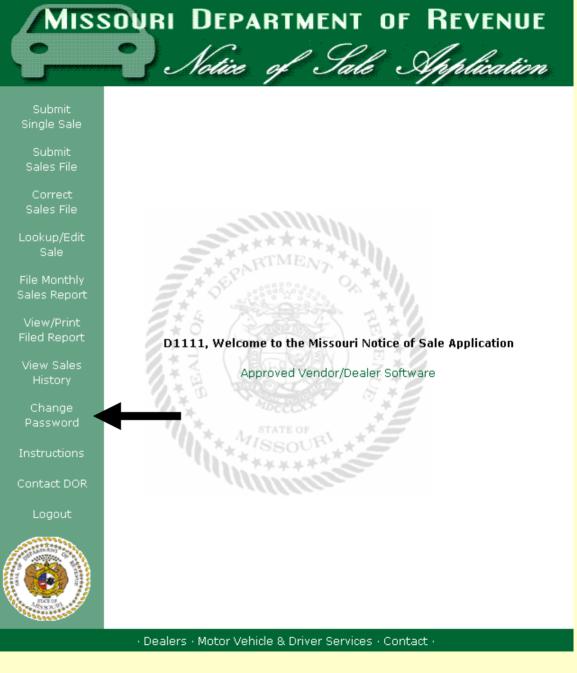
### **View Sales History**

**Step 3:** Click "Print" to print the history data or select another option from the left-hand side bar.



## **Change Password**

**Step 1:** To change your password, click "**Change Password**" on the left-hand side bar.



### **Change Password**

**Step 2:** Please do the following:

- Enter your current password in the old password field;
- Press the tab key;
- Enter your new password (must be at least 8 characters);
- Press the tab key again;
- Re-enter your new password; and
- Click "Submit."

## MISSOURI DEPARTMENT OF REVENUE Notice of Sale Application

Submit Single Sale

Submit Sales File

Correct Sales File

Lookup/Edit Sale

File Monthly Sales Report

View/Print Filed Report

View Sales History

Change Password

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#### Change Password

Please type your old password and confirm your new password:

User Id D1111

Old Password ••••••

New Password ••••••

Confirm New Password ••••••

Submit

### **Change Password**

**Step 3:** This screen informs you that the information was updated successfully. To continue, click any option, or click "Logout" to exit the system.



Submit Sinale Sale

Submit Sales File

Correct

Lookup/Edit

File Monthly Sales Report

View/Print Filed Report

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### **Reset Password**

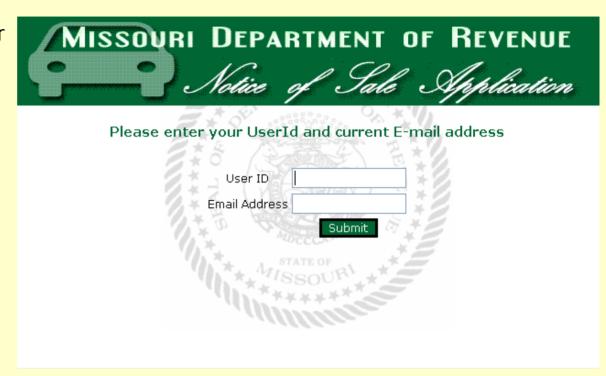
**Step 1:** If you have forgotten your password, select "Forgot your password" at the Login screen;



### **Reset Password**

**Step 2:** Enter your user ID (Dealer Number) and email address that you submitted previously to the department with your contact information.

Step 3: Click submit.



### **Reset Password**

**Step 4:** You will receive notice that a new password has been sent to your e-mail address.

**Step 5:** Retrieve the password from your e-mail and log into the NOS system.

**Step 6:** Change your password.

If you have other questions regarding your password or have entered your user ID and password correctly but are getting a Login Failure message, click "Contact DOR" on the left-hand side bar and you will be prompted to submit an e-mail to the department addressing your password issue.



Your account has been reset and your new password sent to your e-mail account on record.

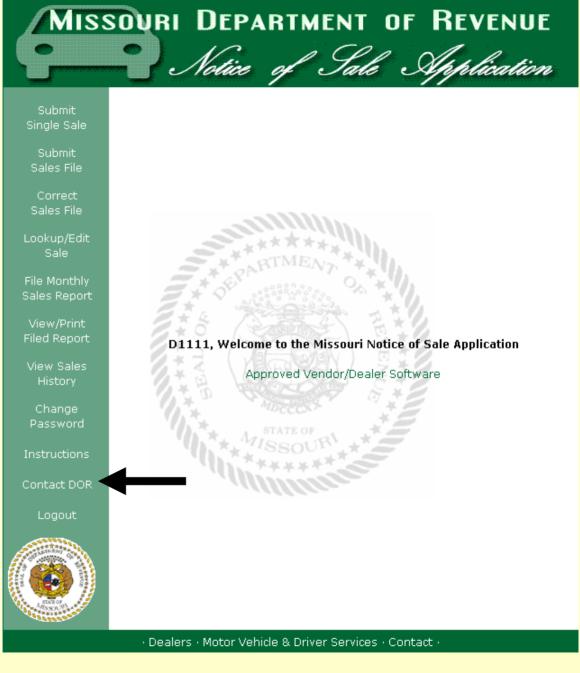
You will be required to change your password upon login.

Thank You!

Click here to close this window

## Contact Department of Revenue (DOR)

**Step 1:** To contact the Department of Revenue, click "Contact DOR" on the left-hand side bar.



## Contact Department of Revenue (DOR)

**Step 2:** Select the subject from the drop-down menu;

Enter your comments in the E-Mail content space;

Click "Submit Email."

The appropriate staff member will respond to you.



Submit Single Sale

Submit Sales File

Correct

Lookup/Edit Sale

File Monthly Sales Report

View/Print Filed Report

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Contact DOR

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#### Contact DOR

Dealer Name DOR AUTO SALES
User Id D2222
Name TAMMY PRATER

Your Email Address TAMMY.PRATER@DOR.MO.GOV

Email Subject
Choose A Subject
Administrative Account/Password Issues
Motor Vehicle/NOS Processing Issues
Technical/Website Issues

Email Content

Submit Email

Dealers - Motor Vehicle & Driver Services - Contact -

## Contact Department of Revenue (DOR)

**Step 3:** The screen indicates the message was sent successfully.

To continue, click on any option, or click "Logout" to exit the system.

## MISSOURI DEPARTMENT OF REVENUE Notice of Sale Application

Submit Single Sale

Submit Sales File

Correct

Lookup/Edit

File Monthly Sales Report

View/Print Filed Report

View Sales History

Change Password

Instructions

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Logou



#### TAMMY , the following message was sent successfully:

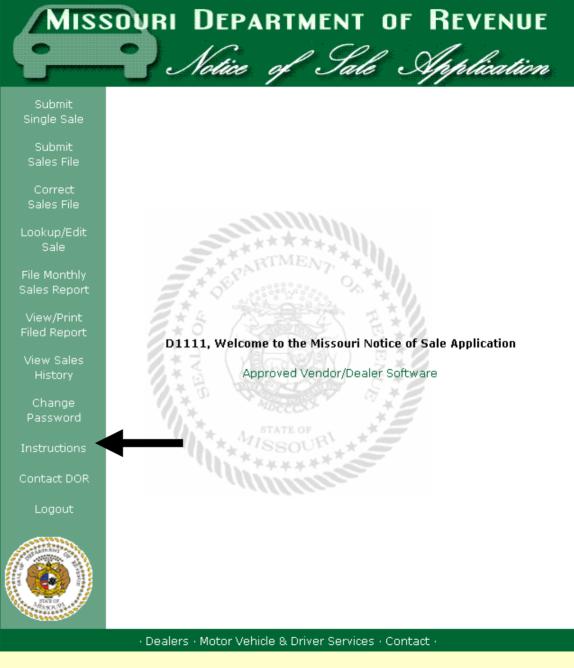
Email Subject NOS - Administrative Account/Password Issues

Email Content test

Dealers - Motor Vehicle & Driver Services - Contact -

### **Instructions**

**Step 1:** To view step by step instructions regarding the Notice of Sale Application, click "**Instructions**" on the left-hand side bar.



### **Instructions**

**Step 2:** For detailed, step-by-step instructions, just click on the topic you need help with.



Submit Single Sale

Submit Sales File

Correct Sales File

Lookup/Edit

File Monthly Sales Report

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View Sales History

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#### Instructions

#### Click on a topic below:

- · Submit Single Sale
- · Submit Sales File
- Correct Sales File
- Lookup/Edit Sale
- · File Monthly Sales Report
- · View/Print Filed Report
- · View Sales History
- · Change Password
- · Reset Password
- · Contact Department of Revenue (DOR)
- Loaout

#### Submit Single Sale

#### Step 1

Select "Submit Single Sale" from the menu on the left.

#### Step 2

- Select the type of vehicle from the drop-down list.
- Select type of sale from the drop-down list. All sales must be reported (retail and wholesale).
- · Respond to the question asking if the vehicle is new.
  - o If "Yes" is selected, click "Continue" and go to Step 3.
  - If "No" is selected you will be asked if the vehicle is titled by another state.
    - If "Yes" is selected click "Continue" and go to Step 3.
    - If "No" is selected you will be prompted to enter the Missouri title number and the last 6 digits of the VIN/HIN. Click "Continue."

Step 3

### Logout

**Step 1:** To logout, click "Logout" on the left-hand side bar.

